

# Occupational Health Research/SYSTOC®

## Comprehensive Software

Occupational Health Research is widely known for the best customer service in the industry. We created the first commercial software for managing occupational health clinics, and SYSTOC® is still the industry leader today because it continually changes to meet the needs of the clients that use it.

## Robust Modules

The SYSTOC system includes Electronic Medical Records, Scheduling, Patient Orders, Procedures, Injury and Illness Management, all types of Patient Screening (audiology, lab tests, physicals, drug and alcohol tests, immunizations, health risk analysis, biological monitoring, vision tests, pulmonary function tests, and functional assessments), Accounts Receivable, Automatic Recalls, and comprehensive reports. SYSTOC's EMR system can support all styles of operation, from completely paperless to entirely paper-based, letting you gradually convert to EMR on your own terms.

## Outstanding Support Features

Occupational Health Research is committed to providing the best service and software in the industry. The SYSTOC annual lease agreement includes the following products and services:

Toll-free technical support	<i>8am to 8pm, Eastern Time, Monday-Friday</i>
Tuition-free SYSTOC training	<i>send your staff members to our Training Center or on-line classes</i>
Custom reports and forms	<i>ten hours report writing and form design free per year</i>
SYSTOC updates	<i>frequent improvements to existing modules, forms, and reports</i>
New SYSTOC modules	<i>new functions for the rapidly-changing occupational medicine field</i>
Transcription imports	<i>import medical dictation into SYSTOC</i>
SYSTOC® LabLink™	<i>for direct import of drug test results into SYSTOC</i>
OHReBill™	<i>electronic transmission of invoices and supporting documentation</i>
iSYSTOC™	<i>let payers and companies review cases and drug test results on-line</i>
iSYSTOC E.R.™	<i>let after-hours or off-site personnel view company profiles</i>
webSYSTOC™	<i>run SYSTOC over the Internet</i>
On-line and on-site visits	<i>regular contact from your Software Solutions Specialist</i>
Reference manuals	<i>for in-depth understanding of SYSTOC</i>
Sample reports	<i>comprehensive guide to all the SYSTOC reports</i>
Interactive tutorials	<i>help beginners to learn SYSTOC</i>
Monitor stickers	<i>quick reference to keyboard shortcuts</i>
Occupational medicine expertise	<i>a board-certified specialist on-call to assist with complex cases</i>
Medical surveillance expertise	<i>a specialist in medical surveillance on-call</i>
Quarterly Tracker journal	<i>read about the latest trends, strategies, and events</i>
Quarterly Inside SYSTOC newsletter	<i>build your SYSTOC skills and knowledge</i>
User Forum	<i>communicate on-line with other SYSTOC users and OHR</i>
Internet web page	<i>advertise your services at our web site (<a href="http://www.systoc.com">www.systoc.com</a>)</i>



**800.444.8432**  
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# Occupational Health Research/StolaSystem®

## Single Software Solution

StolaSystem integrates occupational health and urgent care environments into a single software solution. Shared data minimize data entry and provide a comprehensive patient health profile that reflects both occupational health and urgent care activity. The results are improved employer and insurance carrier communication and streamlined paper and patient flow. StolaSystem provides the tools and flexibility to meet your clients' specific needs thoroughly, accurately, and in a timely manner. The StolaSystem solution includes modules for Appointment Scheduling, Patient Tracking, Case Management, Referral Tracking, Medical Surveillance, Group Health, and Accounts Receivable.

## Key Clinic Management Features

- Centralized system administration delivers streamlined management of security, definitions, software functions, and peripherals from a single workstation.
- Sophisticated security features assists with HIPAA compliance.
- iStolas and iStolas E.R. web access permits employers and payers to view essential patient data and emergency departments to view company-specific protocols.
- Results notification with automatic dial speeds phone notification of work status and test results.
- Document management allows the viewing and attaching of electronic document files.
- At-a-glance medical record.
- Automatic posting of charges and one-click payment processing.
- Sales commission and marketing reporting.
- Electronic claims submission.
- Auto fax capability for any form or report.

## Outstanding Support Features

StolaSystem software may be leased or purchased. Occupational Health Research is committed to providing the best service and software in the industry. The annual lease or purchase with maintenance agreement includes the following products and services:

Toll-free technical support	<i>8am to 8pm, Eastern Time, Monday-Friday</i>
StolaSystem training	<i>the convenience of on-line training delivered to your desktop</i>
Customized forms	<i>ten hours of custom forms programming by report writers each year</i>
On-line and on-site visits	<i>regular contact from your Software Solutions Specialist</i>
Browser-based Help and tutorials	<i>extensive Help topics, tutorials, FAQs, and PowerPoint presentations</i>
Reference manuals	<i>installation guide and sample reports book simplify implementation</i>
Occupational medicine expertise	<i>a board-certified specialist on-call to assist with complex cases</i>
Medical surveillance expertise	<i>a specialist in medical surveillance on-call</i>
Quarterly Tracker journal	<i>read about the latest trends, strategies, and events</i>
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# Occupational Health Tracker Journal

The *Tracker* is a quarterly publication of Occupational Health Research and is targeted to key decision-makers in the occupational health industry. The *Tracker* offers highlights and in-depth articles on the trends and strategies important to occupational health professionals.

## Recently Featured Articles

“Beryllium: The Need for Surveillance” by Kirby Griffin, MD

“Hurricane Katrina Proves Value of EMR” by Maureen Summers, RN, MBA, CHE

“Practical Occupational Dermatology” by Cristine Amurao, MD, MPH

“Leadership Secrets of Great Customer Service Efforts” by Catherine Baumgardner, BS, MHA

## Subscriptions

We offer free *Tracker* subscriptions to all SYSTOC® and StolaSystem® software users and other interested professionals. If you would like a no-cost subscription from Occupational Health Research, you may subscribe on-line at [www.systoc.com/Tracker/Renewal.asp](http://www.systoc.com/Tracker/Renewal.asp).

## Advertisements

The *Tracker* accepts paid advertisements from full page to 1/6 page in size. Circulation for regular *Tracker* issues: 3,000. Frequency discounts are available. For advertisement rates and specifications, please visit [www.systoc.com/Tracker/Ads.asp](http://www.systoc.com/Tracker/Ads.asp).

## Calendar of Events

The *Tracker* publicizes occupational health-related conferences, workshops, and courses in a calendar format. Please fax your events listings to the Managing Editor at 207.474.7944.



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